## Camp El-O-Win Registration Procedures

## Registration

- Who Can Register: Girls may register for any event if they meet the event's grade requirement. See the event descriptions for details. Girls do not have to be registered Girl Scouts to attend.
- On the Camp El-O-Win website, www.campelowin.org, click on the CAMP tab and then on the link to register. Campers who have registered in past years for Camp El-O-Win will find themselves already in the system.
- REGISTER YOUR CAMPER AND/OR YOURSELF AS A FAMILY UNIT. DO NOT REGISTER AS A TROOP! PLEASE read the instructions before you register.
- Each registered camper will receive a 2017 CAMPER INFORMATION PACKET by email.
  All completed forms must be received TWO WEEKS before the beginning of YOUR camper's session. Please do not scan and email forms.

**Deposits** A deposit of \$25 per camper per event is required for each registration submitted.

Payment of Fees The balance of the camp fee is due two weeks before the opening day of the confirmed camp event. The total camp fee may be paid at the time of registration or any time up to the two week deadline. Online payments may be made by credit card or e-check. If the troop is paying the balance for all troop members, a check may be written with a list stating the name of the person for which the payment is being made and the amount for each person. The check and list should be mailed to: Camp Registrar, 6533 N. Bungalow Lane, Fresno, CA 93704. Checks should be made payable to Camp El-O-Win. A \$35 service charge will be made on all returned checks. NOTE: A camper will be cancelled from a program if payment is not received by the two week due date.

**Cookie Dollars and Nut Bucks:** If you plan to pay part of your camper fee with COOKIE DOLLARS or NUT BUCKS, **YOU MUST SUBMIT** the actual COOKIE DOLLARS and/or NUT BUCKS to the **Council Office** with the Council paperwork. State what program you are attending at Camp El-O-Win. The Council will issue a check to camp. If you send the actual COOIE DOLLARS or NUT BUCKS to Camp El-O-Win, they will be returned to you, thus delaying the process.

**Cancellations:** Deposits are non-refundable. To cancel a registration and receive a refund of the registration fees paid less the deposit, an email or written notification must be received by the Friends of Camp El-O-Win two weeks prior to the first day of the camping event for which the cancellation is being made. Send to <a href="mailto:info@campelowin.org">info@campelowin.org</a> or mail to 6533 N. Bungalow Lane, Fresno, CA 93704.

## **Refund Policy**

- **Full refund:** If your selected camp event is full and no alternative can be found or if the campership amount requested is not fully granted, the total amount will be refunded.
- Partial refund: The balance of the camp fee, less the deposit and processing fee, will be refunded ONLY IF:
  - Family plans change and the camper can no longer attend. In this case written notification must be received two weeks before the opening date of the confirmed camp session;

- The camper does not attend due to illness or injury. A letter from a physician must accompany the refund request;
- The camper is sent home from camp due to illness or injury occurring at camp. Refunds are prorated in such cases and will not be made for less than half the camp session and will be made only at the written request of the parent /guardian.
- No refunds will be made if the camper does not attend her camp program or leaves early for any other reason. Requests for refunds must be made within seven days of the last day of the event.

**Camperships** offer financial assistance to girls 6 – 17 years old. Go to the Camp El-O-Win website on the CAMP tab <u>www.campelowin.org</u> for instructions and application. Campership Applications are due **May 22, 2017**. Deadlines will be strictly enforced!

## **Transportation**

Campers are transported to and from Camp El-O-Win by parents.